

# ACT Policing Business Plan



2017-18

*Working in partnership with the community to create a safer and more secure Australian Capital Territory*

In accordance with the *Australian Federal Police Act 1979*, the AFP provides community policing services to the Australian Capital Territory (ACT). ACT Policing is the community policing arm of the AFP and under the auspices of a Policing Arrangement between the Commonwealth and ACT Governments, we are responsible for providing quality and effective policing services to the people of the ACT.

### Chief Police Officer's message

Our mission is to keep the peace and preserve public safety within the ACT. We strive to deliver a sustainable, professional, innovative, flexible and effective policing response to the increasingly complex borderless criminal environment.

We are committed to preventing and reducing crime, and improving public safety through continued collaboration with the government, the community and partner agencies. We aim to have the right capabilities, in the right place, at the right time for ACT Policing to be successful in keeping the community safe.



Justine Saunders APM  
Chief Police Officer for the ACT

### Our Special Areas of Focus

The ACT Government expects ACT Policing will focus its activities on the following key strategic priorities during financial year 2017-18:

- Strengthening ACT's response to domestic and family violence in appropriate and culturally sensitive ways; and supporting the efforts of the Coordinator-General for Family Safety.
- Working proactively and innovatively with Government to reduce and prevent alcohol-fuelled violence including enforcing liquor laws, maintaining a presence in night entertainment precincts and responding to alcohol related violent incidents.
- Continuing the commitment to early intervention and diversion strategies including restorative justice with a focus on vulnerable groups, in particular young people and Aboriginal and Torres Strait Islander people.
- Improving road safety through particular emphasis on vulnerable road users and combating anti-social and dangerous behaviours including speeding, driving while impaired or distracted.
- Continue to focus on preventing, disrupting and responding to the evolving threat of violent extremism and terrorism with a particular focus on crowded places.



OUTCOMES	OUTPUTS	STRATEGIES	PERFORMANCE MEASURES	TARGETS
REDUCE CRIME	Crime Prevention and Reduction	<p>Prevent or reduce crime and violence</p> <ul style="list-style-type: none"><li>• Continued support and delivery against the Property Crime Reduction Strategy</li><li>• Promote innovative and enduring community crime prevention strategies and programs</li><li>• Preventing and reducing opportunities for crime to occur and/or reoccur</li></ul>	<p>1 Number of offences against the person reported or becoming known per 100,000 population.</p> <p>2 Number of offences against property reported or becoming known per 100,000 population.</p>	<p>800 or less</p> <p>8300 or less</p>
	Criminal Investigations and Prosecutions	<p>Enhance response to and investigation of offences</p> <ul style="list-style-type: none"><li>• Forge strong partnerships with key stakeholders to facilitate whole-of-government and cross-jurisdictional information sharing and collaboration</li><li>• Apply effective technology and forensic science capabilities</li><li>• Effectively use intelligence from a wide range of sources</li></ul>	<p>3 Percentage of offences against the person cleared.</p> <p>4 Percentage of offences against property cleared.</p>	<p>72% or more</p> <p>15% or more</p>
		<p>Effective and efficient support to the judicial process</p> <ul style="list-style-type: none"><li>• Promote a robust partnership between ACT Director of Public Prosecutions, ACT Law Courts, JaCS and the community to enhance criminal justice outcomes</li><li>• Deliver a high standard of briefs of evidence in a timely manner</li><li>• Facilitate a more efficient criminal justice system with emphasis on timely preventative justice measures and judicial process</li></ul>	<p>5 Percentage of briefs delivered to the Director of Public Prosecutions within the designated timeframes.</p> <p>6 Percentage of cases finalised by offence proved in court.</p> <p>7 Percentage of cases otherwise resolved.</p>	<p>75% or more</p> <p>82% or more</p> <p>5% or more</p>
OUTCOMES	OUTPUTS	STRATEGIES	PERFORMANCE MEASURES	TARGETS
PUBLIC SAFETY	Police Response	<p>Responsiveness to calls and incidents taking into consideration public and police safety</p> <ul style="list-style-type: none"><li>• Response meets the expectations of community needs</li><li>• Ensure resources meet demands</li><li>• Enhance police responsiveness through mobility solutions</li></ul>	<p>8 Response times for Priority One Incidents within 10 minutes</p> <p>9 Response times for Priority Two Incidents within 20 minutes</p> <p>10 Response times for Priority Three Incidents: Where police attention or response is required:</p> <ul style="list-style-type: none"><li>• as determined in consultation with the complainant;</li><li>• but, in any event, no later than 48 hours from the initial contact by the complainant.</li></ul> <p>11 Percentage of 000 calls answered on first or second presentation:</p> <p>a) On first presentation;</p> <p>b) On second presentation.</p>	<p>80% or more</p> <p>80% or more</p> <p>90% or more</p> <p>92% or more</p> <p>98% or more</p>
	Public Order and Emergency Management	<p>Effective planning and management of major community events and public demonstrations</p> <ul style="list-style-type: none"><li>• Work with the community and other agencies to contribute to improved events management</li><li>• Review and improve existing arrangements around scheduled annual major public events</li><li>• Conduct post operational assessments with relevant stakeholders to ensure best practice</li></ul> <p>Respond to emergencies and disasters</p> <ul style="list-style-type: none"><li>• Work with partners to develop and maintain preparedness</li><li>• Review and improve multi-agency emergency management plans and responses</li><li>• Conduct post operational assessment processes with relevant stakeholders to ensure best practice</li></ul>	<p>12 Percentage of the community satisfied with police in dealing with public order problems.</p> <p>13 Review and testing of arrangements for responding to recovering from emergencies and disasters.</p>	<p>≥ National Average</p> <p>Annually</p>
	Road Safety and Traffic Management	<p>Collaborate with partner agencies to improve and promote road safety through education, innovation and targeted enforcement</p> <ul style="list-style-type: none"><li>• Continue to deliver against the ACT Road Safety Strategy and Action Plan</li><li>• Maintain targeted campaigns to align with the ACT Road Safety Calendar</li><li>• Aspire to reduce the annual number of road crash fatalities and serious injuries by at least 30 per cent by 2020</li></ul>	<p>14 Number of road crashes resulting in death per 100,000 population.</p> <p>15 Number of road crashes resulting in injury per 100,000 population.</p>	<p>4.2 or less</p> <p>180 or less</p>
OUTCOMES	OUTPUTS	STRATEGIES	PERFORMANCE MEASURES	TARGETS
COMMUNITY AND PARTNER ENGAGEMENT	Community Support and Whole-of-Government Collaboration	<p>Increase community confidence in police</p> <ul style="list-style-type: none"><li>• Develop and deliver innovative communication strategies to share information and foster community participation</li><li>• Maintain the use of social media to provide real time information to support and serve the needs of the community</li><li>• Collaborate with partner agencies, business and community groups to support community events</li></ul>	<p>16 Percentage of the community satisfied in general with services provided by police.</p> <p>17 Percentage of the community who have confidence in police.</p>	<p>≥ National Average</p> <p>≥ National Average</p>
		<p>Increase support for early intervention and diversion</p> <ul style="list-style-type: none"><li>• Collaborate with partner agencies and community groups to prevent and reduce recidivism, prevent repeat victimisation and protect 'at risk'/vulnerable groups</li><li>• Continued support and delivery against the ACT Aboriginal Justice Partnership 2015 - 18 to prevent and reduce the number of Aboriginal &amp; Torres Strait Islander people coming into contact with the criminal justice system</li><li>• Support strategies and initiatives that deter, detect and prevent violence against women and children</li></ul>	<p>18 Percentage of eligible young people referred to restorative justice.</p> <p>19 Number of persons referred to community support agencies.</p> <p>20 Number of referrals to drug diversion programs (drug demand and reduction effort).</p>	<p>100% or more</p> <p>5500 or more</p> <p>80 or more</p>
		<p>Enhance and strengthen resilience of communities</p> <ul style="list-style-type: none"><li>• Work with community and partners to reduce tolerance for crime</li><li>• Support community derived safety and security initiatives</li><li>• Build relationships with vulnerable community groups</li></ul>	<p>21 ACT Policing Victim Liaison Officers providing contact with victims of indictable crime reported to police.</p>	<p>80% or more</p>